

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: Norikazu Endo and Benjamin K. Reaves  
SERIAL NO.: 10/661,152  
FILING DATE: September 12, 2003  
TITLE: Method and System for Adjusting the Voice Prompt of an Interactive System Based Upon the User's State  
EXAMINER: Abdelali Serrou  
GROUP ART UNIT: 2626  
ATTY. DKT. NO.: 23230-08142  
MAIL STOP AF  
COMMISSIONER FOR PATENTS  
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**SUMMARY OF SUBSTANCE OF INTERVIEW**

Applicants' representative, Jae Won Song (Reg. No. 59,070) had a telephone interview with Examiner Abdelali Serrou on December 21, 2007. No exhibits were shown. Claims 1, 3, and 4 (and other independent claims 15, 28, 40, and 53) were discussed, together with the Cooper reference (US Patent No. 6,757,362). Applicant's representative explained that Cooper does not disclose or suggest obtaining utterance parameters that indicate the state of the user by partitioning the utterance into segments and assigning one of a plurality of classifications to each segment, where each classification corresponds to at least one of a plurality of states of the user, as recited in independent claims independent claims 1, 15, 28, 40, and 53. The Examiner disagreed, and no agreement was reached.

Respectfully submitted,

Date: March 11, 2008

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